



With Infor Workflow for System i,
you get a complete ERP
workflow, modeler, and
business process management
solution combining a graphical
process modeler with
sophisticated automation.



INFOR WORKFLOW FOR SYSTEM i

TAKE THE FIRST STEP TOWARD EFFICIENCY.

To work more efficiently and productively in today's globally competitive marketplace, you need to start looking at how you do things. You're off to a great start with a proven enterprise resource planning (ERP) system that works with your IBM® System i® platform, but you need to build automated processes that are carefully mapped to make your business more efficient. When that happens, you'll be able to work better, faster, and smarter than ever before. The key is to have a process mapping and automation tool that lets you quickly identify areas for improvement, reduce the number of tasks your teams have to handle, and apply your own business rules to software applications without modifying your ERP system.

INFOR CAN HELP.

Take advantage of Infor™'s 25+ years of experience helping companies like yours meet their toughest challenges—including developing and automating processes to improve productivity and efficiency. Infor Workflow for System i is a process mapping and automation solution for our ERP customers on Infor ERP System21, ERP LX, and ERP XA. Combining a graphical process modeler with sophisticated automation, Workflow can help you dramatically improve your processes, while you lower costs and achieve a rapid ROI.

GET BUSINESS SPECIFIC.

Using a drag-and-drop design tool, you can quickly create a graphical representation of any business activity with Infor Workflow for System i. You also get:

- ▶ **"To do" action automation.** Once the process map is complete, you can specify how to automate steps and start a process. Any process step can automatically place an entry on a user's "to do" list. For example, a credit management process could automatically place a "credit review" action on a credit controller's list. When the task is opened, the credit controller sees the customer, current credit limit, and requested credit limit, along with a link to the Infor ERP credit manager inquiry for the appropriate customer.
- ▶ **Automated task assignment.** You can assign tasks to groups of users (or roles) and individuals. In this way, Workflow plays an important role in detecting ERP system events and notifying appropriate individuals of required actions. Your employees get easy access to the information they need to complete tasks. And escalation rules ensure that important tasks are never forgotten.
- ▶ **Automated business logic execution.** Not all processes require human intervention. Infor Workflow for System i can automatically execute business logic, decreasing the time it takes to complete a process and reducing the number of tasks your employees must perform.
- ▶ **Automated communication.** The benefits of Workflow are not restricted to Infor ERP users. Any step in a process can automatically send a mobile text message or email to an individual or group of individuals, including suppliers and customers.
- ▶ **Tracking events.** Within the application, all activities are recorded and traced by user, date, and time—providing you with both an evidence chain and the ability to identify bottlenecks quickly.

Infor Workflow for System i continually monitors your systems to detect events and execute appropriate processes based on your environment. Alternatively, authorized personnel can start a process simply by launching it. As a result, your organization gets ongoing, proactive process improvement so it keeps working just the way you want it to work.

SEE RESULTS NOW.

With Infor Workflow for System i, you get:

- ▶ Better communication among employees, as well as with customers and partners.
- ▶ A framework for continual process improvement.
- ▶ Leaner, greener processes with fewer steps to complete.
- ▶ Greater productivity and lower costs.
- ▶ Rapid ROI with increased efficiencies.
- ▶ A solution built specifically for your System i environment.

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The Infor logo consists of the word "INFOR" in a bold, sans-serif font. The letters "I", "N", "F", and "O" are black, while the letters "R" and "A" are red. A small trademark symbol (TM) is located to the upper right of the "R".